

# EXPERT VIEW™

## Telemedicine for Today



# About Expert View 2020

## What is Expert View?

Expert View is a **remote consultation platform** that enables providers with specialist physicians to **expand their reach** by offering primary or secondary medical opinions to patients remotely.

This is done through an **end-to-end frictionless system**, centered around management of the patient case.

Expert View is designed to make it easy to capture and organize **relevant health information** for diagnosis within that patient case, in six main stages. These are:



## About Expert View 2020

# Why you should consider offering remote consults

- **Expand your institution's reach to more patients**

Much of the US and many parts of the world lack sufficient availability of specialists. For example, only 6% of US oncologists have a rural practice location, which comes to 1/100,000 residents-- a *fifth* of the coverage in urban areas. Those patients need access to your physicians!

- **Reduce hospital congestion and risk of virus transmission**

WHO and the CDC are increasingly urging providers whenever possible to transition face-to-face services to telemedicine.

- **Save patients and physicians valuable time and expense**

No more mailing CDs or wasting time burning and retrieving CDs. No more sorting through endless health records or conducting appointments without first reviewing the patient's clinical background.

# About Expert View 2020

## How can you conduct a remote consult using Expert View?

### Collect

Patient Self service or concierge initiates case, enters contact information, insurance, locations of medical records, and signs electronic release.

### Capture

Patient or referring physician uploads data or sends electronic requests sent to locations along with release to upload records online (including DICOM/pathology images).

### Coordinate

Clinical data collected, charges may be added and additional information or payment requested from patient, referring physician or other providers.

### Present

Administrator selects Expert (s) to review and presents case electronically

### Review

Expert Physician reviews clinical data, optionally holds video conference with patient, and forms diagnosis/opinion

### Respond

Formal report is generated and presented to referring physician and patient.



# About Expert View 2020

## NEWLY FEATURING

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**Drag-and-Drop** Functionality throughout for any and all file types – **DICOM, PDF, JPEG**, you name it!

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Ability to **collect locations** of clinical information and electronically request those records **directly from the institution.**

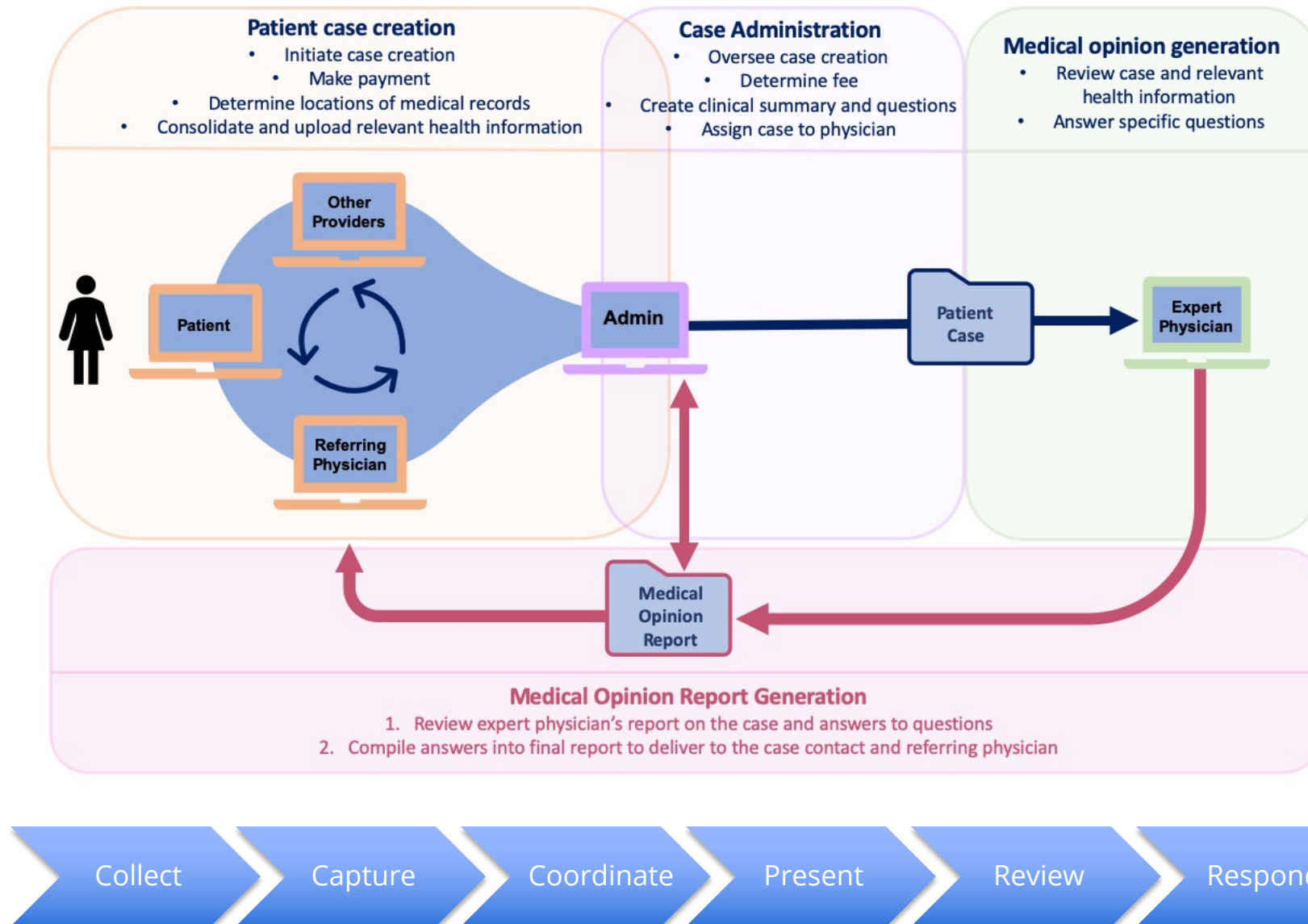
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Newly **redesigned workflow** enables any external actor to **initiate a case** on behalf of a patient

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**Enable the patient** to participate in **as much or as little** of the case creation process as you choose

# Expert View Workflow



# Who Makes Expert View Happen?

Remote healthcare requires many different ‘actors’ to work together. Within the Expert View system, six actors’ roles are choreographed for frictionless delivery of a remote medical opinion.

Actor	Role
<b>Patient</b>	The patient is enabled to provide as much background information as they can, including basic demographic information and the reason they are seeking a medical opinion
<b>Referring Physician</b>	The primary physician supplements the patient’s story and information with their insight into the whole health of the patient and as a health professional.
<b>Nurse/Concierge</b>	The nurse/concierge is a member of the hospital staff who who coordinates the capture of all relevant medical information, and who handles the reallocation of the case to the appropriate Expert Physician. They can also create requests on behalf of a patient.
<b>Administrator</b>	The administrator oversees the function of the Expert View system at the hospital and can approve or deny requests and determine pricing on a case by case basis.
<b>Expert Physician</b>	The expert physician is selected based on their specialty, and the case is shared with them so they can review the medical information and provide answers to the questions.
<b>Associate (optional)</b>	The associate is an organization that refers a set of patients to the hospital. An associate can manage and refer patients’ requests and cases.

# **Selected Expert View Functions:**

## New Patient-Facing Portal for collection of information, payment and records



Exit

The image is a collage of four overlapping screenshots of the Purview user interface. The top-left screenshot shows a 'Status' page for a case titled '(2)Arwen Evenstar' with Case Id: Q9GZR. It includes a 'Status' button and a list of actions: 'Patient & contact details', 'Locate medical records', 'Upload medical records', and 'Payment'. The top-right screenshot shows a 'Please take the following actions' message with two buttons: 'Locate medical records' and 'Upload medical records'. The bottom-left screenshot shows an 'Expert opinion request' form for a case titled 'Claire Kelly' with Case Id: RE05R. It includes a 'Payment details' section with a 'Case cost (to be charged): \$450.00' and a credit card payment form with fields for card number, name on card, expiration, and CVC. The bottom-right screenshot shows a 'Medical record locations and release' form for the same '(2)Arwen Evenstar' case. It includes sections for 'Physicians and providers seen for this condition', 'Hospitals visited for this condition', 'Facilities visited for scans, i.e MRI and CT scan', and 'Facilities visited for biopsy'. Each section has an 'Add' button. The Purview logo and 'Expert View' text are visible in the top-right screenshot.

# Auto-generating medical records release forms with embedded signature (1/2)

CASE DETAILS

(2)Arwen Evenstar

Case Id: Q9GZR

Status

Patient & contact details

Locate medical records

Upload medical records

Payment

Medical records release

Authorize access to medical records registered between\*

Expiration date\*

01/01/1996

01/01/2000

01/01/2024

Only records registered between these dates will be authorized

No records will be authorized after this date

Authorization for Use or Disclosure of Information to Us

For purposes of this Agreement, "We" or "Us" refers to Medical Institution from which you accessed this system and "You" refers to the Patient identified.

Section A

I, Aragorn II Elessar hereby authorize Annapolis Medical and direct the recipient, which is a health care provider who has been involved in my treatment ("Provider") to disclose the following protected health information about me to you.

1. My personal health care information in Provider's files, covering the time period starting on 01/01/1996 and ending on 01/01/2000, without regard to whether the personal health information was created by or received by Recipient.

2. I specifically authorize Provider to disclose my entire medical record with respect to the time period described in Paragraph 1 above, without the necessity to remove any information about me in that record, including images and similar data if requested by you.

3. I further authorize and direct Provider to send my personal health information in their possession relating to the time period stated in Paragraph 1 by electronic means, if practicable, using this system.


4. I authorize Provider and their staff to engage in telephonic or electronic communication with your representatives.

5. I authorize Provider to disclose or discuss any schedule of appointments made on my behalf prior to the actual appointment dates.

By signing below you confirm to have read and agreed to the above medical records release authorization.

Digital signature\*

Please sign below to agree to the terms.



**which enable electronic request and upload of records (2/2)**

PURVIEW

Expert View  
Administrator

Cases

Experts

ckelly@purview.net

PURVIEW

Requesting provider for medical records

X

You are about to request medical records and details regarding the following case:

Patient: (2)Arwen Evenstar  
Case ID: Q9GZR  
*Last updated: 04/09/2020 at 10:49*

Request medical records to:

1 selected [Select all](#)

Rivendell Regional Hospital (Hospital)  
Contact name: Claire Kelly   Email: ckelly@purview.net

Annapolis Healthcare (Scan)  
Contact name: Claire Kelly   Email: ckelly@purview.net

Annapolis Medical (Hospital)  
Contact name: Records Department   Phone: +1 (443) 569-6052   Email: ckelly@purview.net


Message

This will be included in the email sent to the provider(s) upon requesting additional information.

Insert custom message here.

Cancel

Request records

PURVIEW

Expert View

## Medical records uploader

Please provide medical records as described and authorized below


You have been requested to provide the following medical records in your possession:

**Records from patient:**

(2)Arwen Evenstar (Female)  
Born in 01/01/1620 (400 years old)

**Records between dates:**

Start date: 01/01/1996  
End date: 01/01/2000

 [Medical Records Release Document](#) (Signed in 04/09/2020)

Authorized records between: 01/01/1996 and 01/01/2000 - Expires in: 01/01/2024

View authorization


## Medical records files


Upload all medical records matching the criteria described above: exam results, pathology reports, medical reports, etc.

Select files

Select folders or disks

Or drag and drop them into this box

 Finish and notify institution



# New video conferencing capabilities to complement records review and maximize reimbursement

## Remote video consultation

To start a remote video consultation session, schedule it with your patient and send it the following link, then click 'Launch video consultation' to join the session at the scheduled time.

Share this consultation link with the patient:

 <https://meet.jit.si/expertview-11K785I>

Copy link

 Send link via email

Launch video consultation





## In Summary - Why Expert View?

### **INSTITUTIONS CAN**

- ✓ Expand services beyond their geographical area
- ✓ Reduce hospital congestion and unneeded risk of virus transmission
- ✓ Avoid cost, hassle and delays of mail or courier
- ✓ Consolidate all relevant health information in one place
- ✓ Reduce unnecessary coordination of busy schedules
- ✓ Save physicians time and frustration
- ✓ Efficiently leverage their current resources
- ✓ Enable their institution to stand out amongst peers

# Thank You!

To learn more, please contact our Sales Team  
[sales@purview.net](mailto:sales@purview.net) or call +1 (800) 501-1537

Or visit our website:

[www.purview.net/expert-view](http://www.purview.net/expert-view)

